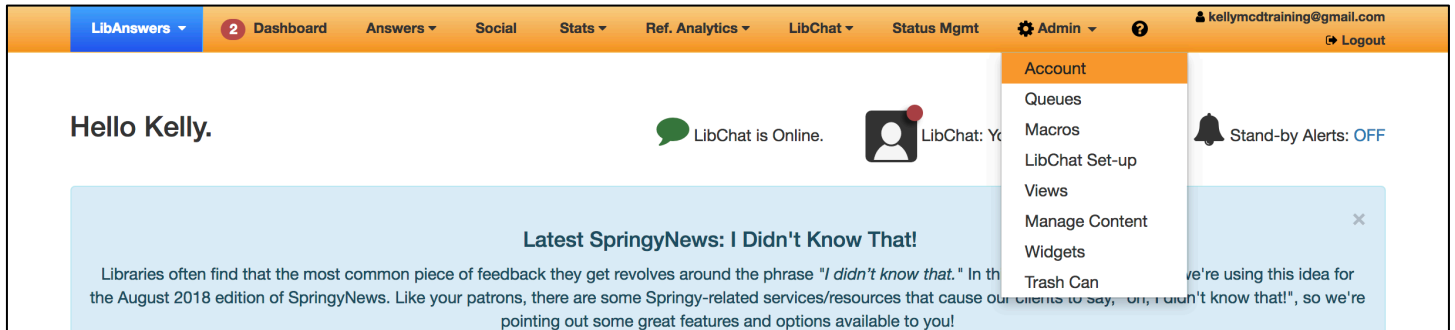


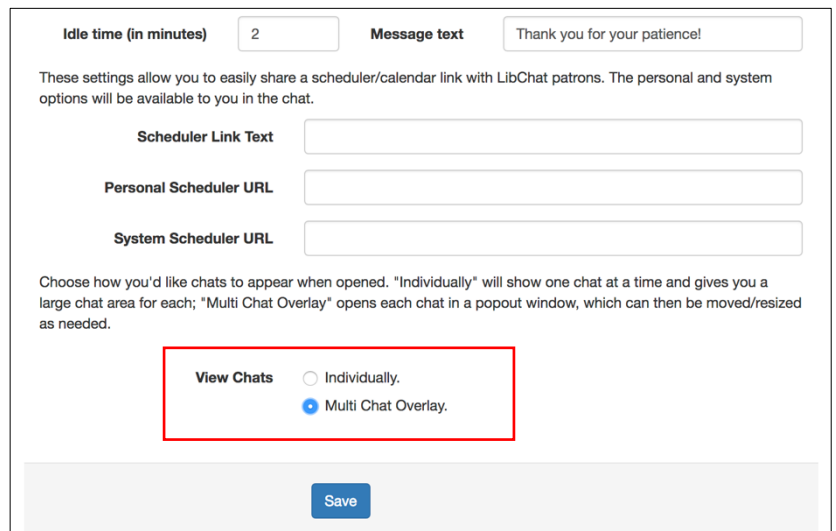
Enabling Pop-Out Chat Windows

Choose how you'd like chats to appear when opened. "Individually" will show one chat at a time and gives you a large chat area for each; "Multi Chat Overlay" opens each chat in a popout window, which can then be moved/resized as needed.

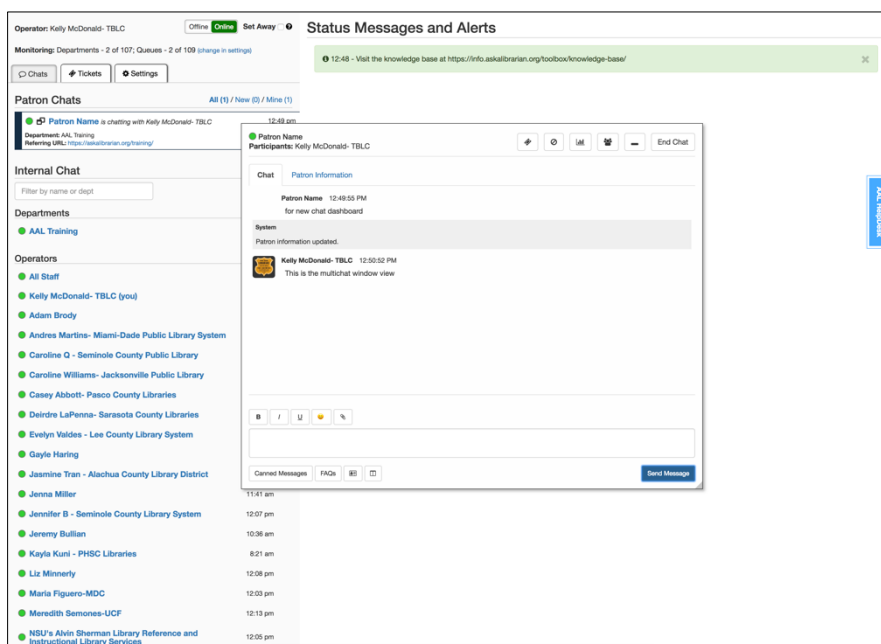
1. Open your account settings by selecting Admin > Account from the orange toolbar.



2. Toward the bottom of the page, you'll see an option for the chats to come in "Individually" or in the "Multi Chat Overlay".



3. Select the radio button next to "Multi Chat Overlay" and save.



4. Patron chats will now come through in pop-out windows and can be moved and resized as needed.